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## **OBJECTIVES**

- Review procedures
- · Violations of program requirements
- · How to create a Corrective Action Plan
- Common findings



#### **REVIEW PROCEDURES**

### Site level:

Meal service operations Recordkeeping at the site

### Sponsor level:

How claim for reimbursement is assembled Review of records maintained by sponsor

#### Sponsors must:

Make all records available for OSDE CNP review Implement corrective actions

Review results may:
Affect the amount of reimbursement



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CONSEQUENCES OF VIOLATIONS
Withholding or recovery of reimbursements
• Temporary suspension
• Termination and exclusion from future participation

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#### **EXAMPLES OF PROGRAM VIOLATIONS**

- Failure to maintain adequate records
- · Failure to adjust meal orders
- Failure to have a trained site supervisor
- Failure to meet meal pattern requirements
- · Serving more than one meal at a time
- · Children eating complete meals off-site
- Additional program violations 2016 USDA Administrative Guidance for Sponsor

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#### **EXAMPLES OF PROGRAM VIOLATIONS**

- Failure to meet meal pattern requirements
- Failure to request health inspection
- Failure to conduct/document site monitoring visits
- Failure to conduct point-of-service meal counts
- Failure to provide training to site personnel
- Failure to comply with Civil Rights requirements
- · Failure to meet meal service requirements

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### **APPEAL RIGHTS**

#### Appealable SA actions

- · Denial of sponsor's request for an advance payment
- Denial of a sponsor's claim for reimbursement (except on decisions made by FNS with respect to late claims or upward adjustments)
- Termination of a sponsor's (or a site's) participation in the program
- Denial of a sponsor's site application

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#### APPEAL RIGHTS CONTINUED...

- If applicable, denial of a food service management company's application for registration or the revocation of a food service management company's registration
- · Claim against a sponsor for remittance of a payment
- Refusal by SA to forward to FNS an exception request by the sponsor for payment of a late claim or a request for an upward adjustment to a claim

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#### **CORRECTIVE ACTION PLAN**

# When OSDE CNP identifies violations during a review:

- · Sponsors are required to correct the problems found
- Sponsors will write a specific corrective action plan to correct the problems
- OSDE CNP will initiate a follow-up system to ensure that Sponsors implement their Corrective Action Plan

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# **CORRECTIVE ACTION PLAN**

- What
- How
- Who
- When
- Supporting Documents

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# **NON-DISCRIMINATION STATEMENT**

This institution is an equal opportunity provider.

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